



Jerry Weiers
Mayor

Kevin Phelps
City Manager

TERRY GARRISON
FIRE CHIEF

March 25, 2016

To Whom It May Concern:

Since May of 2015 we have been using software developed by Starwest Tech International, called Zoi, an electronic Patient Care Report (ePCR) Solution, in the form of an iPad.

The Glendale Fire Department was recently honored with the City's annual Innovation of the Year Award. We received the esteemed award after implementation and use of the ingenious Zoi. There was immediate acceptance from the crews. One solution we did not anticipate was the ease in using it at large events. Being able to focus on patient care, collecting their medical data efficiently, and sharing it immediately with emergency room personnel before the patient arrives, has been a game changer. I can speak for myself and the members of the Glendale Fire Department, that we fully embrace this as a fire base ePCR unmatched solution.

I will be happy to answer any questions or get you more information as needed.

Sincerely,

Terry Garrison



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"Fast, Caring, Innovative and Professional"

