



Rio Verde Fire District
25608 North Forest Road
Rio Verde, AZ 85263
Phone: (480) 471-2304
Fax: (480) 471-1821

March 23, 2016

To Whom It May Concern:

The Rio Verde Fire District has been a long term supporter and user of integrated EMS products from Starwest Tech. In 2007 the Rio Verde Fire District selected the "Rescue Medic" Electronic Patient Care Reporting (EPCR) product and utilized this software until the Zoi product became available in 2012. The Rio Verde Fire District currently utilizes the Zoi EPCR product integrated with our Computer Aided Dispatch (CAD) software and cardiac/patient monitor system.

I have been active in the fire service in the Phoenix Metro area for thirty-six years. Serving twenty-nine years with the City of Mesa Fire Department, and for the last seven years as the Fire Chief for the Rio Verde Fire District. Over the years, I and so many of my peers have served on special committees with the goal of implementing a user friendly and integrated EPCR system that would improve patient care and vastly improve records management. We also wanted the system to integrate with neighboring fire departments, private ambulance transportation providers, and hospitals. Until now we have not been able to find a vendor willing or able to develop a hardware and software package that would meet our demanding needs.

Starwest Tech and their staff made it happen. The Zoi product supports full integration of our CAD system and cardiac/patient monitoring. This allows our EMS staff to focus on patient care, send 12 lead EKG's and patient records to the receiving hospital, and streamline documentation. My staff comments that the system is user friendly, efficient, and reliable. The Zoi product has certainly improved patient care in our community.

Sincerely,
Gary Bradbury
Fire Chief